



Turnaround Co
PROPERTY CARE. GUEST READY.

Payment Terms & Conditions

At Turnaround Co, we aim to make property servicing simple, reliable and transparent. Our payment terms help us secure your booking, allocate our cleaning team and maintain consistent service for every property.



Payment at the Time of Booking

Payment is required at the time of booking unless an alternative payment arrangement has been approved by Turnaround Co in writing.

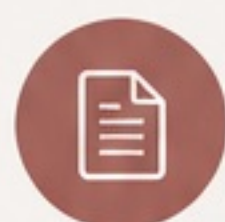
A booking is only considered confirmed once payment has been received. Until payment is received, requested dates and cleaning times remain subject to availability.



Regular & Ongoing Services

For clients with regular cleaning requirements, payment must be made in accordance with the agreed payment terms.

Where an account has an outstanding balance, Turnaround Co reserves the right to place future services on hold until the account is brought up to date.



Outstanding Payments

If an invoice or booking remains unpaid after the agreed due date, Turnaround Co may:

- Place upcoming services on hold
- Require outstanding amounts to be paid before further bookings are accepted
- Cancel or release future bookings where payment remains outstanding
- Require payment in advance for future services

We will endeavour to contact clients regarding overdue amounts before suspending ongoing services.



Booking Changes & Cancellations

Changes or cancellations may be subject to the terms applicable to the individual booking.

Any applicable cancellation fees or charges will be communicated to the client.



Payment Queries

If you believe there is an error with an invoice or payment, please contact Turnaround Co promptly so we can review the matter.



Why We Require Payment on Booking

Turnaround Co schedules cleaners, allocates resources and prepares for each property booking in advance. Prompt payment allows us to pay our cleaning team on time, secure staffing and maintain reliable service for our clients.

By making a booking with Turnaround Co, you acknowledge and agree to these payment terms.

Turnaround Co

PROFESSIONAL PROPERTY CLEANING
& TURNAROUND SERVICES